

Town of West Boylston  
Final Sewer Betterment Assessment  
Frequently Asked Questions (F.A.Q.)

1. Q: Why did I receive this Final Sewer Betterment letter from the town?  
A: The town of West Boylston has completed its sewer construction project and must finalize the project's finances. You have sewers available to you and you have already been paying an estimated Sewer Betterment on your taxes.
2. Q: What is the information shown at the top of the letter?  
A: On the top left you will see your property address and your mailing address. On the top right you will see your "Account" number, the "Location" of your property, the Assessor's "Parcel" identifier for your lot, the "Project" name, the "Final Assessment", the remaining balance "Due" on your assessment, the date that the assessment was "Committed", and the "Due Date" of the assessment.
3. Q: What is the information shown on the "Betterment or Special Assessment" form?  
A: All of the same information that appears on the top of the letter is on the top of the "Betterment or Special Assessment" form in a different layout.
4. Q: What do I have to do now that I received this letter?  
A: The letter tells you your two options: either pay off the remaining balance "Due" or do nothing and the Betterment will remain on your tax bill as it has been, interest free, for the remainder of your betterment period (25 years total).
5. Q: What was the total cost of the sewer construction project?  
A: The total cost of construction was \$10,075,181.70.
6. Q: How was my remaining balance "Due" calculated?  
A: The town took your portion of the construction cost and subtracted all of the payments already made towards your Betterment.
7. Q: What if my remaining balance "Due" is a negative amount?  
A: You have overpaid your Sewer Betterment and the town owes you a refund of that amount. The town will process refunds as soon as possible. Your patience during this process is appreciated.
8. Q: How do I get the lien released that is on my property at the Registry of Deeds?  
A: You can only get the lien released when you have paid the remaining balance "Due" on your property. It will cost you \$79 to release the lien. You must bring two checks to the Treasurer/Collector's office: one for \$75 check made out to the COMMONWEALTH OF MASSACHUSETTS and one for \$4 made out to the TOWN OF WEST BOYLSTON. The Treasurer/Collector's office 508-835-6092 will then help you process the release of the lien.
9. Q: What if I still have questions?  
A: Call the DPW at 508-835-6133.
10. Q: How long will it take to get answers to my questions?  
A: The town of West Boylston has mailed out nearly 1,800 of these letters and will try to answer your important questions as soon as possible. We appreciate your patience.